With its development growth over the past decade—more than 1,700 U.S. stores—combined with deferred maintenance and lack of a structured pavement management program, this national commercial retailer needed to focus on asset management. The client sought a reliable expert to centralize and streamline its pavement management needs.

**PROJECT RESULTS**

*Kleinfelder is providing this national commercial retailer not only with a strong, trusting, client relationship, but also a permanent asset management solution for its numerous stores. Our team of pavement experts participate in local and national organizations, keep abreast of current research, and maintain a network resource for state-of-the-art testing, software, and data gathering—to remain an invaluable, expert partner for our client.*

**A SMOOTH PATH TO SUCCESS**

Historically, this national commercial retailer contracted with two consultants to conduct its nationwide scope of work. The client’s materials specifications and scope of work were outdated, incomplete, or inappropriate for the work at hand. With a near-term goal of rehabilitating approximately 125 parking lots per year, the client couldn’t afford any holes or gaps in its facility performance. The client sought Kleinfelder’s nationwide resources to help consolidate work efforts into a successful pavement program.

**COVERING GROUND**

Kleinfelder assembled geotechnical experts from across the U.S. to address this national commercial retailer’s pavement management approach. The team developed customized project tools and deliverables, including standard plan sets, archetype lists, and material specifications, to use nationwide. Using these tools, the team worked with client personnel on a daily basis to ensure minimal disruptions to store operations—as well as safety to guests, team members, and consultants—throughout the rehabilitation process.

**Location:**

U.S. (nationwide)

**Owner:**

National Commercial Retailer