

Quality Policy

Kleinfelder Australia is committed to the principles of quality management in which we conduct our activities. We believe that implementation and stewardship of quality processes is an obligation for our leadership team and every Kleinfelder employee shares equal responsibility.

AUSTRALIA POLICY

This Policy applies to all operations where Kleinfelder Australia is undertaking work and covers all our activities and services.



Our Objectives

- Maintain accreditation to ISO 9001:2015 by developing and maintaining the processes needed to produce a consistently high standard of quality management for our consulting services and project management.
- Deliver economical, socially and environmentally responsible solutions.
- Continue to improve the way we do business and the outcomes for our staff and clients.
- To foster good relationships with clients through timely delivery of quality products and services and ensuring effective communications to aid in continual improvement.

Our Methods

- Providing practical consulting solutions, reflecting the client's needs and expectations and regulatory standards.
- Providing timely delivery of services.
- Using peer review to prevent the supply of services that do not meet our client expectations.
- Continually reviewing our business objectives for their effectiveness.
- Measuring, monitoring and improving our accredited Quality Management System through audits and management review to aid in continual improvement.
- Providing employees with the tools and training to implement best practice into their daily work.



Jim Nikolareas
General Manager
Kleinfelder Australia Pty Ltd
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